

Exchange offices (for those with an Exchange Order)

Station	Office	Service Hours	
		Mon- Fri	Sat, Sun & Hols
Kushiro	Travel Service Center	10:00-18:00	
Obihiro	Travel Service Center	9:00-17:00	
Asahikawa	Travel Service Center	9:30-17:30	
Sapporo	JR Information Desk	8:30-19:00	
	Travel Service Center (East)	10:00-19:30	10:00-18:00
	Travel Service Center (South)	10:00-20:00	
New-Chitose Airport	JR Information Desk	8:30-19:00	
Hakodate	Travel Service Center	10:00-18:00	
Shin-Hakodate Hokuto	Ticket Office	9:00-19:00	
Aomori	Travel Service Center	10:00-17:30	
Hachinohe	Travel Service Center	10:00-17:30	
Morioka	Travel Service Center	10:00-19:00	10:00-17:00
Akita	Travel Service Center	10:30-18:00	10:30-17:00
Sendai	Travel Service Center	8:30-19:00 (Mon-Sat)	
		8:30-18:00 (Sun & Hols)	
Yamagata	Travel Service Center	10:00-18:00 (Mon-Fri)	
		10:00-17:00 (Sat)	
		Closed on Sundays and national holidays	
Fukushima	Travel Service Center	10:00-18:00 (Mon-Sat)	
		Closed on Sundays and national holidays	
Niigata	Travel Service Center	10:00-19:00	10:00-17:00
Nagano	Travel Service Center	10:00-19:00	10:00-17:30
Mito	Travel Service Center	10:00-19:00	10:00-17:00
Narita Airport Terminal 1	JR EAST Travel Service Center	8:15-19:00	
	Ticket Office	6:30-8:15, 19:00-21:45	
	Travel Center	9:00-20:00	
Narita Airport Terminal 2・3	JR EAST Travel Service Center	8:15-20:00	
	Ticket Office	6:30-8:15, 20:00-21:45	
Tokyo	JR EAST Travel Service Center (Marunouchi North)	7:30-20:30	
	JR-CENTRAL Ticket Office (Yaesu North)	7:30-20:30	
	JR Tokai Tours Tokyo Office	10:00-18:00	
Ueno	Information Center (Central Ticket Gate)	9:00-19:00	
Shinjuku	JR EAST Travel Service Center (New South Gate)	8:00-19:00	
	Information Center (EastGate)	9:00-19:00	
Shibuya	JR EAST Travel Service Center	10:00-18:30	
Ikebukuro	JR EAST Travel Service Center (East)	9:00-18:00	
Shinagawa	Information Center (Central Ticket Gate)	9:00-19:00	
	JR-CENTRAL Ticket Office	9:00-19:00	
	JR Tokai Tours Shinagawa Office	11:00-19:00	11:00-18:00
Haneda Airport International Terminal	JR EAST Travel Service Center (Tokyo Monorail 2F Ticket Gate/Arrival lobby)	6:45-18:30	
Yokohama	Travel Service Center	10:00-20:00	10:00-19:00
Shin-Yokohama	JR-CENTRAL Ticket Office	8:00-20:30	
	JR Tokai Tours Shin-Yokohama Office	11:00-19:00	10:00-18:00
Odawara	JR-CENTRAL Ticket Office	5:45-22:30	

Mishima	Ticket Office (South)	5:45-22:30	
Shizuoka	Ticket Office	5:00-23:00	
Hamamatsu	Ticket Office	5:50-23:00	
Nagoya	JAPAN RAIL PASS Exchange Office	10:00-19:00	
	Ticket Office	6:00-10:00, 19:00-23:00	
	JR Tokai Tours Nagoya Office	9:00-19:30	
	JR Tokai Tours Nagoya Station Hirokoji Entrance Office	11:00-19:00	11:00-18:00
Central Japan International Airport *	Central Japan Travel Center	9:00-20:30	
Toyama	Ticket Office (Central)	5:40-23:30	
Kanazawa	Ticket Office (Central)	4:40-23:30	
Kyoto	Ticket Office (JR-WEST Central)	5:30-23:00	
	Ticket Office (JR-CENTRAL Hachijo Shinkansen)	8:30-23:00	
	JR Tokai Tours Kyoto Office	8:30-19:00	
	JR Tokai Tours Kyoto Station Shinkansen Central Entrance Office	11:30-19:00	11:30-18:00
Higashi-Maizuru	Ticket Office	5:30-21:00	
Nishi-Maizuru	Ticket Office	5:40-21:00	
Shin-Osaka	Ticket Office (JR-WEST East)	5:30-23:30	
	Ticket Office (JR-CENTRAL Central)	5:30-23:00	
	JR-WEST Travel Corner	9:00-20:00	
	JR Tokai Tours Shin-Osaka Office	8:00-20:30	9:00-18:00
Osaka	Ticket Office (Central NO.12,13)	5:30-23:00	
	Nippon Travel Agency TiS Osaka Branch (Travel Service Center OSAKA)	8:00-20:00	
Kansai Airport	Ticket Office	5:30-23:00	
Nara	Ticket Office	9:00-20:00	
Sannomiya	Ticket Office (Central)	5:30-23:00	
Okayama	Ticket Office	5:00-23:30	
Tottori	Ticket Office	5:45-22:00	
Yonago	Ticket Office	5:00-22:00	
Sakaiminato	Ticket Office	7:10-18:30	
Matsue	Ticket Office	4:50-21:30	
Hiroshima	Ticket Office	5:30-23:00	
Shin-Yamaguchi	Ticket Office	5:30-23:00	
Shimonoseki	Ticket Office	5:30-22:30	
Takamatsu	Travel Service Center	10:00-18:00	10:00-17:30
Matsuyama	Travel Service Center	10:00-18:00	10:00-17:00
Tokushima	Travel Service Center	10:00-18:00	
Kokura	Travel Service Center	11:00-19:00	10:30-18:00
Hakata	Travel Service Center	10:00-20:00 (Mon-Sat) 10:00-18:00 (Sun & Hols)	
	JR-KYUSHU Ticket Office	7:00-23:00	
Saga	Travel Service Center	10:30-19:00	10:30-18:00 (Sat)
	Ticket Office	10:30-18:00 (Sun & Hols)	
Nagasaki	Travel Service Center	10:30-19:00	10:30-18:00
Kumamoto	Travel Service Center	10:30-19:00	10:30-17:30
Oita	Travel Service Center	10:30-19:00	10:30-18:00
Miyazaki	Travel Service Center	10:30-18:00 (Mon-Sat)	
	Ticket Office	10:30-18:00 (Sun & Hols)	